

Head of Planning – Blood Supply Chain (Band 8c)

Recruitment Profile - This is a summary of the Job Description and Person Specification

About the Role

12 Months Fixed Term

In this role you will be responsible for planning the end-to-end supply of all blood components to hospital customers in England and collaborating with operational colleagues to achieve those plans, adapting to changing circumstances as required. Your responsibilities will include:

- Leading the Demand Planning team, working in partnership with clinicians and customer service colleagues to produce accurate short and long-term demand plans for all blood components and utilising a range of tools and statistical modelling techniques to ensure that the demand plans are data driven and as accurate as possible, reviewing at appropriate intervals.
- Ensuring blood collection and production plans are sufficient to fulfil forecast demand by working with the Supply Planning and Session Planning teams and colleagues in donor experience, blood collection and manufacturing departments
- Coordinating activity to ensure hospital supply is not disrupted and over-production is avoided, making provision for clinically suitable alternative products where necessary
- Working with the Stock Planning team and our Hospital Services and Logistics colleagues, to ensure that stocks are held in the right place at the right time to fulfil demand from over 250 hospital customers
- Influencing the strategic direction of NHSBT, at all times advocating for a safe, efficient and resilient supply of blood components

You will be required to travel and spend time away from base, which will involve working irregular hours and overnight stays when required, with prior notice. You will also be required to participate in the shift rota and on call rotas which may include evening, weekend and bank holiday working. Rotas will be provided with prior notice

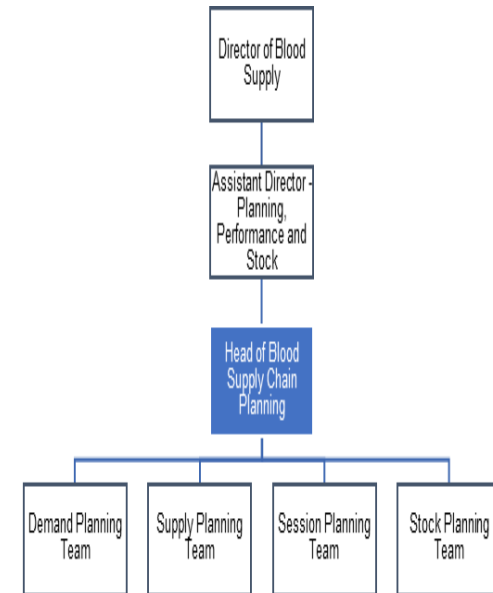
About Us

Our **Core Purpose** is to save and improve lives while demonstrating our values every step of the way

Our **ambition** is to be the best organisation of our type in the world by living our **values** every day

Our **Core Values** are: **Caring** about our donors, their families, our staff and the patients we serve; Being **Expert** in meeting the needs of our external and internal customers and partners; Providing **Quality** products, services and experiences for donors, staff and patients

Organisation Structure



About You - This section details the personal attributes we require for this role. You will need to demonstrate these throughout the recruitment process

Behaviours and Values

- **Communicating** – Friendly and approachable, able to relate to staff, donors and patients from all backgrounds, promoting NHSBT positively
- **Collaborating** – Know the importance of your own behaviour and body language when communicating and working with others
- **Leading** – Professional in matters of confidentiality, security, integrity, honesty, performance, attendance and appearance
- **Customer focused** – Demonstrate and promote high standards of quality customer care to both internal and external customers
- **Performing** – Able to use and act on feedback from others on your performance and behaviour to increase your own self awareness
- **Innovating** – Consider, suggest and be open to alternative ways of working to make continuous improvements

Skills and Abilities

- Be highly articulate and credible, consistently influencing and delivering inspiring, engaging, and meaningful information regarding future direction
- Build collaborative relationships and solve issues by engaging the right people at the right time
- Lead the team, accepting responsibility for achievement of business objectives and creating a shared sense of ownership for service delivery
- Engage widely with customers to seek input into setting strategic objectives and identifying new ideas and improved ways of working
- Demonstrate strong leadership, influence, and accountability for the achievement of results
- Recognise when change is required and demonstrate personal ownership for pursuing, communicating and implementing the change, whilst minimising the motivational impact on others

Experience and Knowledge

- Leadership and management experience
- Experience of continuously improving services – critically evaluating and encouraging improvement and innovation
- Experience of leading supply chain planning / Sales and Operations Planning processes in a large-scale organisation, ideally life-sciences, pharmaceuticals and or Fast Moving Consumer Goods
- Experience of managing resources against and agreed budget
- Experience of working with Information Technology using Microsoft Office packages (Word, Excel and PowerPoint), including Enterprise Resource Planning systems that support integrated supply planning working methods and processes
- Experience of compiling complex business cases, reports and papers, subject to scrutiny at a senior level e.g. board level
- Highly developed operational management knowledge including experience of managing and setting large budgets

Qualifications and Training

- Educated to Masters level or equivalent demonstrable knowledge and experience to Masters level
- Basic Management qualification or attendance at short courses would be desirable
- Possession of an internationally recognised supply chain qualification e.g American Production and Inventory Control Society, would be desirable
- Demonstrates commitment to own continued professional development (CPD)