

Lead Product Manager - Data (Band 8b)

Recruitment Profile - This is a summary of the Job Description and Person Specification

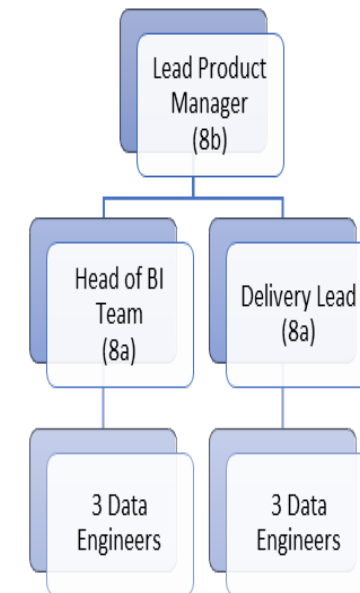
About the Role

In this role you will be responsible for the NHSBT Data Platform (NDP) which is an enterprise-wide data store and therefore possess an excellent breadth of knowledge of the data and analytics landscape, ensuring all demand from the business and regulators is captured and appropriate solutions are prioritised and progressed into delivery in line with the needs of the business. Your responsibilities will include:

- Deep technical understanding of the data-related products architecture. They will be responsible for ensuring the strategic direction of data and analytics is realised (such as improved access to data)
- Owning the technology domain at the product board which has the authority to prioritise and improve demand items to progress to analysis, as well as approving the scope of each software release.
- They will have excellent planning & communication skills leading conversations with architects, business analysts, developers and senior managers to ensure alignment.
- Managing a budget of £250k (owning a proportion of a total annual data programme £1M+ budget) and directly line manage a team of up to 8-10 data engineers and lead engineers.
- Supporting the evolution of the new data product centre by leading their technology product domain, managing the change and responsibilities of its members, ensuring alignment with DDAT.

You will be required to travel and spend time away from base, which will involve working irregular hours and overnight stays when required, with prior notice

Organisation Structure



About Us

Our three core principles are critical to our service, guiding everything we do and inspiring us to be the best.

- *We **care** about our donors, their families, the patients we serve, and our people.*
- *We are **expert** at meeting the needs of those who use our service and those who operate it.*
- *We provide **quality** products, services and experiences for donors, patients, and colleagues.*

About You - This section details the personal attributes we require for this role. You will need to demonstrate these throughout the recruitment process

Behaviours and Values

- **Communicating** – Friendly and approachable, able to relate to staff, donors and patients from all backgrounds, promoting NHSBT positively
- **Collaborating** – Know the importance of your own behaviour and body language when communicating and working with others
- **Leading** – Professional in matters of confidentiality, security, integrity, honesty, performance, attendance and appearance
- **Customer focused** – Demonstrate and promote high standards of quality customer care to both internal and external customers
- **Performing** – Able to use and act on feedback from others on your performance and behaviour to increase your own self awareness
- **Innovating** – Consider, suggest and be open to alternative ways of working to make continuous improvements

Skills and Abilities

- Be highly articulate and credible, consistently influencing and delivering inspiring, engaging, and meaningful information regarding future direction
- Build collaborative relationships and solve issues by engaging the right people at the right time
- Lead the team, accepting responsibility for achievement of business objectives and creating a shared sense of ownership for service delivery
- Engage widely with customers to seek input into setting strategic objectives and identifying new ideas and improved ways of working
- Demonstrate strong leadership, influence, and accountability for the achievement of results
- Recognise when change is required and demonstrate personal ownership for pursuing, communicating and implementing the change, whilst minimising the motivational impact on others

Experience and Knowledge

- Leadership and management experience
- Have extensive knowledge & technical understanding of the data technology application landscape and architecture
- Skilled in negotiating with stakeholders, partners, and suppliers. Expert in defining and communicating product outcomes, user needs, technical requirements, and business objectives.
- Extensive experience managing demand of new and existing products and services in an agile environment.
- Expertise in working with teams and stakeholders to define user stories with suitable acceptance criteria, key performance indicators (KPIs) and associated performance metrics and measures.
- Experience in defining and maintaining iterative product roadmaps, feature or development backlogs and release plans in order to meet clearly defined outcomes.
- Experience of working with information technology using Microsoft Office packages (Outlook, Word, Excel, Teams and PowerPoint)

Qualifications and Training

- Educated to a Masters' degree level OR equivalent extensive training / experience in a relevant field
- Demonstrates commitment to own continued professional development (CPD)