

Lead Specialist – In Vitro Diagnostics (Band 8a)

Recruitment Profile - This is a summary of the Job Description and Person Specification



Blood and Transplant

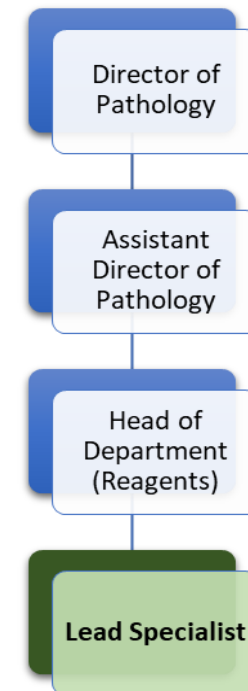
About the Role

In this role, you will act as a subject matter expert, leading on service and product development within Pathology with an initial focus on Reagents. Your duties include:

- Supporting and evaluating, innovative ideas that contribute to the development of strategy and improved service delivery.
- Leading on and implementing a range of change programmes or projects addressing standardisation, new ways of working, introduction of new technology, service development, product development and improved performance.
- Providing expert advice on standards and specifications for systems, processes, consumables, and equipment and leading on evaluation and procurement processes.
- Developing expertise and providing the primary point of contact for all stakeholders within a designated area and supporting the operation in the maintenance of quality.
- Maintaining a thorough working knowledge of practices, procurement, licensing, and regulatory requirements (IVDR, UK MDR, ISO13485) in all areas associated within Pathology and in particular relating to design, development, manufacture and testing of NHSBT produced reagents.
- Having expert knowledge in in-vitro diagnostics processes, products and regulations, and deputising for Head of Department as required.

You will be required to travel and spend time away from base, which will involve working irregular hours and overnight stays when required, with prior notice.

Organisation Structure



About Us

Our three core principles are critical to our service, guiding everything we do and inspiring us to be the best.

- We **care** about our donors, their families, the patients we serve, and our people.
- We are **expert** at meeting the needs of those who use our service and those who operate it.
- We provide **quality** products, services and experiences for donors, patients and colleagues.

About You - This section details the personal attributes we require for this role. You will need to demonstrate these throughout the recruitment process

Behaviours and Values

- **Communicating** – Friendly and approachable, able to relate to staff, donors and patients from all backgrounds, promoting NHSBT positively.
- **Collaborating** – Know the importance of your own behaviour and body language when communicating and working with others.
- **Leading** – Professional in matters of confidentiality, security, integrity, honesty, performance, attendance, and appearance
- **Customer focused** – Demonstrate and promote high standards of quality customer care to both internal and external customers.
- **Performing** – Able to use and act on feedback from others on your performance and behaviour to increase your own self-awareness.
- **Innovating** – Consider, suggest and be open to alternative ways of working to make continuous improvements

Skills and Abilities

- Be highly articulate and credible, consistently influencing and delivering inspiring, engaging, and meaningful information regarding future direction
- Build collaborative relationships and solve issues by engaging the right people at the right time
- Lead the team, accepting responsibility for achievement of business objectives and creating a shared sense of ownership for service delivery
- Engage widely with customers to seek input into setting strategic objectives and identifying new ideas and improved ways of working
- Demonstrate strong leadership, influence, and accountability for the achievement of results
- Recognise when change is required and demonstrate personal ownership for pursuing, communicating, and implementing the change, whilst minimising the motivational impact on others

Experience and Knowledge

- Advanced level of knowledge of transfusion science gained through working in a transfusion laboratory or education establishment.
- Developed scientific and technical knowledge and understanding of in-vitro diagnostic processes, and well informed regarding new developments.
- Thorough understanding of Good Manufacturing Practice, Good Laboratory Practice, Operational Improvement and Total Quality Management.
- Expert knowledge in in-vitro diagnostics processes products and regulations
- Experience of setting objectives for direct reports and undertaking performance reviews.
- Experience in risk management, process qualification and change control.
- Knowledge of change management and service redesign.
- Experienced in managing projects and delivering change.
- Experience of working with Information Technology using Microsoft Office packages (Word, Excel and PowerPoint).

Qualifications and Training

- Masters level qualification or equivalent relevant professional qualifications or demonstrable knowledge and experience to Masters level.
- Demonstrates commitment to own continued professional development (CPD).